

Helen Rimmer, C.I.P.
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EDUCATION

- Post-Secondary
- Associate of the Insurance Institute of Canada since April 1998.
 - Currently have active C.I.P. Membership.
 - Actively involved in Commercial Underwriting Development.
 - Experienced with Windows and other operating environments and many software packages including: Lotus Notes, ZIP.
 - Employee Engagement Committee member.
 - Have also taken several short courses including Basic Communications, Quality Client Service, Management Training and Embracing Change.
 - eFile Champion (2012-2013).
- High School
- Grade 12 standing from Thom Collegiate, Regina in 1987.

WORK EXPERIENCE

Zurich Canada: Senior PC Underwriter Mid-Market, Calgary, AB (March 2009 – present)

- Working in the Commercial Lines Division where my responsibilities include: receive, determine rates, cost guides and quote or decline on new business submissions from brokers, analyze & evaluate renewals, recommend cancellation and non-renewal, determine rates, discounts, calculate premium and provide renewal quotes, place Property and Casualty Facultative reinsurance, provide Umbrella quotes, provide underwriting and coverage information to claims and brokers, confirm approve, analyze and monitor claims and loss ratios, underwrite and evaluate policy changes and calculate premium changes, review and evaluate inspections, prepare endorsements. Assist with goal and objective setting for the year. Provide leadership and training to junior staff members. Created spreadsheets and databases as required.

Kingsway General Insurance: Senior Underwriter, Calgary, AB (March 2006 to December 2008)

Wawanesa Mutual Insurance: Intermediate Underwriter, Calgary, AB, (August 2005 to February 2006)

Kingsway General Insurance: Intermediate Underwriter, Calgary, AB (November 2000 to August 2006)

Allianz Canada: Underwriter 2, Calgary, AB (July 1999 to August 2001)

St. Paul Canada: Service Underwriter, Calgary, AB (March 1999 to July 1999)

Co-operators Financial Services: Underwriter I, Calgary, AB (December 1996 to March 1999)

Co-operators Financial Services: Unit Trainer, Calgary, AB (November 1995 to December 1996)

Co-operators Financial Services: Processing Clerk, Calgary, AB (April, 1995 to November 1995)

Co-operators Financial Services: Glass Claims Adjuster, Calgary, Alberta (June, 1994 to April, 1995)

Co-operators Financial Services: Processing Clerk, Calgary, Alberta (May, 1993 to June, 1994)

Co-operators Financial Services: Premium Endorsement Clerk, Regina, Sask. (Nov., 1990 to May, 1993)

Co-operators Financial Services: Coding Clerk, Regina, Sask. (July, 1990 to November, 1990)

Co-operators Financial Services: File Clerk, Regina Sask. (March, 1990 to July, 1990)

ACTIVITIES AND INTERESTS

- Hobbies include reading, camping, gardening, cooking.
- Participated in several Charity fund-raisers, as well as organizing Corporate Challenge events.

PERSONAL QUALITIES

- Have learned to be a hardworking and responsible individual.
- Enjoy a challenge, and give my personal best to every assignment.
- Work well with the general public and fellow employees.
- Believe that my ability to learn quickly, along with my creativity and enthusiasm would be a benefit to any company.
- Nominated for Co-operator's National Service Excellence Award, 1994.
- Voted onto Staff Council by co-workers, to represent Staff to Management.

REFERENCES: Available on request